



# COVID-19 TRIPiX AZORES PROCEDURES

## Measures to be taken at the Tripix office

Entry allowed to one person or group of customers at a time.

Mandatory use of a mask inside the office.

Disinfection of hands at the entrance and exit of the office.

Maintenance of the safety distance of 2 meters.

Respect for the respiratory label.

Adoption of technological means for the explanation and sale of the proposed activities, such as, for example, digital activity catalogue, purchase of activities or booking through the **website [www.tripixazores.com](http://www.tripixazores.com), email [info@tripixazores.com](mailto:info@tripixazores.com) or telephone contact +351 963 778 109.**

Disinfection of the automatic payment terminal for each use of it.

Compliance with internal rules, with guidance from the competent authorities, cleaning and disinfecting the office throughout the day and for each customer visit.

It is the responsibility of the Tripix employee to assist in the handling and selection of the desired merchandising to be purchased by the customer.



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## Measures to be taken in the Tripix activities

Presentation of the official declaration of entry into the Autonomous Region of the Azores provided by the competent authorities, proving compliance with the mandatory requirements for entry and during the stay.

Private tours or group with a maximum of 5 people per 9-seat vehicle, with a place to separate each participant; vehicle disinfected for each use.

Guide is responsible for opening the doors of the 9-seat vehicle, remembering that they have electric doors that open automatically.

Private tours in a 7-seat vehicle; vehicle disinfected for each use.

Mandatory use of a mask inside the vehicle and in closed spaces.

Respect the other specific restrictions of the places to be visited.

Hand hygiene routine during the activity, with the free supply of product duly authorized for the purpose.

Maintain physical distance between meter and a half to two meters.

Respect for respiratory etiquette and behaviour in a crowded situation.



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## Measures to be taken in the Tripix activities

Suspension for an indefinite period of the Pico Mountain Overnight Climb activity with Tripix equipment. If customers are interested in this climb option, they must be responsible for their own mandatory equipment to participate in the activity; alternatively, we suggest performing the Pico Mountain Night Climb.

Mountain equipment disinfected for each use, for example walking sticks and headlights.

Bicycle equipment and helmet disinfected for each use.

Caving equipment disinfected for each use.